



WHO QualityRights Training Webinar:

The road towards zero coercion
mental health services

Real world examples from 2 services

Opening remarks

- **Michelle Funk**, Head, Policy, Law & Human Rights Unit, Department of Mental Health & Substance Use Geneva, Switzerland

Facilitator

- **Javeed Sukhera**, Chair/Chief of Psychiatry, Institute of Living at Hartford Hospital

Speakers

- **Martin Zinkler**, Clinical Director, Department of Psychiatry and Psychotherapy, Gesundheit Nord gGmbH – Klinikverbund Bremen, Germany
- **Susan Davis**, Executive Director, Gerstein Crisis Centre, Toronto, Canada
- **Kaola Baird**, Expert by experience, Gerstein Crisis Centre, Toronto, Canada

Save the Date

March 22, 2024

Time: 15.00 to 16.30 CET

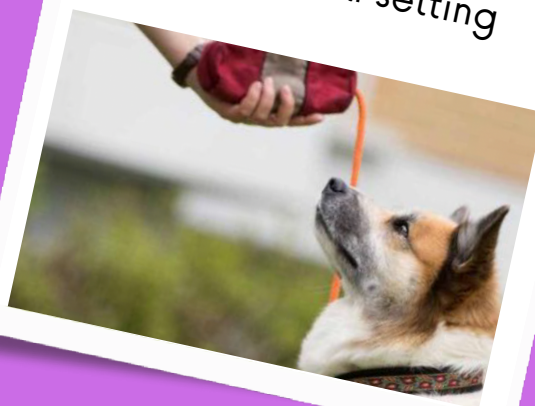
Gerstein Crisis Service, Canada

Gain insights into their
innovative approach to crisis
intervention



Heidenheim Hospital Service, Germany

Discover the unique
strategies employed in
a hospital setting



Register here:

https://who.zoom.us/meeting/register/tJEIde6rpzItH9LodwfBKbw_SscP8G_Yndnf

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**World Health
Organization**